



No patient fees

Because health is priceless

www.mqrp.qc.ca

In the office...	Medications, health supplies and medical exams	Administrative costs
<p>...the physician MAY * charge for:</p> <p><i>* This does not mean that MQRP agrees: see back or next page for our demands</i></p>	<ul style="list-style-type: none"> - REAL COST of drugs and anesthetics: <ul style="list-style-type: none"> • IUD with / without hormones: Ex: 320 / \$ 60-175 • Xylocaine (local anesthesia): Ex: \$ 1 / mL • Cortisone (injection): Ex: \$ 4 / dose - ACTUAL COST of splints, bandages and casts - RAMQ form for “Exceptional Medications” - Phone consultation - Office visit solely for prescription renewal - Ultrasounds, CT scans and magnetic resonance 	<ul style="list-style-type: none"> - Summary and transmission of medical records - Most forms: <ul style="list-style-type: none"> • Absence and return to school / work • Insurance / passport / summer camps • SAAQ or RRQ • Mandatory health certificate
<p>...the physician CAN NOT charge for:</p>	<ul style="list-style-type: none"> - Drugs priced higher than their actual cost - Vaccines on the standard immunization schedule - Injection material and storage equipment - Various dressings - Charges for covered diagnostic testing: <ul style="list-style-type: none"> Eg: ECG, treadmill test, endoscopy, X-rays, Pap test, STI screening, skin biopsy, etc.. 	<ul style="list-style-type: none"> - Access to a participating physician - Administrative and support staff - Opening of a medical chart / Electronic record - CSST and Social Solidarity forms - Any mandatory steps to access a physician: <ul style="list-style-type: none"> • Mandatory blood test • Consultation with another professional - Global fees (“block fees”) for administration - Global fees (“block fees”) for uninsured services

- The physician must display all prices in the waiting room and give you a detailed invoice.
- Questions? Contact RAMQ: 1 800 561-9749 : <http://www.ramq.gouv.qc.ca/en/contact-us/citizens/Pages/contact-us.aspx>
- Abusive charges? Go to <http://www.ramq.gouv.qc.ca/en/citizens/health-insurance/healthcare/Pages/reimbursement.aspx>
- To contact the Régie's Commissioner for insured persons' complaints: 1-888-899-2121
- RAMQ Info: : <http://www.ramq.gouv.qc.ca/en/citizens/health-insurance/healthcare/Pages/fees-billed-physician.aspx>



What does Quebec law say :

“A professional in the field of health subject to the application of an agreement shall not exact or receive for an insured service **any other remuneration** than that provided for by the agreement and to which he is entitled”

“No person may exact or receive **any payment from any insured person** for a service, the supplying of something or costs accessory to an insured service furnished by a professional subject to the application of an agreement (...) except in the cases prescribed or provided for in an agreement(...) “

"**Fees may be required only:** by a non-participating physician or; for uninsured (or considered so) services provided; as compensation for incidental expenses stipulated in the agreements. "

What MQRP is asking to the government, the medical federations and the College of Physicians:

That physicians and patients be **better informed**

That the Health Insurance Act be more **strictly applied**

That the practice of global fees be **eliminated**

That all medically necessary care be **covered by public insurance**, including:

- Medications and anesthetics administered in the office
- Remote consultation, consultations for prescription renewal, splints, casts, bandages, health record summaries and transmission
- Forms for Exceptional Medications
- Forms for medically necessary care